

18th May 2020 | Málaga

The box offices of the Teatro Cervantes de Málaga will be reopening on Tuesday 19th May

The box offices of the Teatro Cervantes de Málaga will be reopening on Tuesday 19th May to enable spectators to purchase tickets for shows that were postponed and have been rescheduled, and to return or exchange for a payment code tickets of shows cancelled or postponed. The box office opening hours will be the usual ones: from Tuesdays to Fridays from 11:00 am to 2:00 pm and from 6:00 pm to 8:30 pm, and on Saturdays from 6:00 pm to 8:30 pm. The box offices will be subject to security and prevention measures, including a limitation of the number of persons allowed at the box office at any given time, safety distances, cleanliness, hygiene and order so as to avoid health risks and to comply with the health authority's indications and government regulations applicable during the current phase of de-escalation. The Teatro Cervantes telephone information service, available at 952 224 109, continues to operate from Mondays to Fridays, from 8:00 am to 3:00 pm. Likewise, the telephone (902 360 295 – 952 076 262) and Internet (www.teatrocervantes.es, www.unientradas.es) ticket sale services are also available. As we look forward to welcoming you back soon to Teatro Cervantes and to Teatro Echegaray, we continue to work hard to ensure their safety in the context of COVID-19.

Postponement of the musical *The Physician* and cancellation of *Flashdance*

As a result of the coronavirus health crisis, the promoters of the musicals *The Physician* and *Flashdance* have decided, in agreement with Teatro Cervantes, to postpone and cancel, respectively, the dates initially programmed for this summer. The tour of the musical *Flashdance*, with 7 performances initially programmed from the 15th to the 19th of July, has been cancelled. *The Physician*, with 17 performances initially programmed between the 22nd of July and the 2nd of August, has been rescheduled in the 2020-2021 season, on dates which will be announced shortly.

Validity of the tickets for shows that have been postponed and possibility of having them refunded or exchanging them

Tickets purchased for the shows that have been postponed will be valid for the new dates scheduled. Ticket holders can also request a refund or exchange them for other tickets by means of a payment code that will be assigned to spectators interested in this possibility. In any case, any doubts regarding the validity, refund or exchange of tickets may be resolved by calling the Teatro Cervantes information number at 952 22 41 09.

- **Validity** of tickets for shows that have postponed: they will be valid for the same seat on the new date.
- **Refund or Exchange** – Spectators who do not wish to keep their tickets for a show's new date may either request a refund or exchange them for a payment code to be used to buy others. A maximum 15-day deadline will be set for that purpose as soon as the health authorities authorise opening the box office service to the public. This deadline will be duly announced through all the channels and media available to Teatro Cervantes.



- **Refunds** – Through the same channels used to buy the tickets (box office, telephone and Internet):
 - At the box office: maximum of fifteen-days as soon as the service is re-established
 - Telephone and the Internet: Ticket-holders must send an email to jguzman@teatrocervantes.es requesting a refund, which will be processed automatically as soon as service conditions make this possible.
- **Exchange** of tickets – Ticket-holders who ask to exchange their tickets will be automatically assigned a payment code with the same value as their tickets'. Said code may be exchanged for one or several tickets for any show programmed at the Malaga municipal theatres. This exchange must be processed in a single operation and for an amount that is equal to the amount of the code.
 - Tickets purchased at the box office: ticket-holders must go to the box office with their tickets to ask for a code.
 - Telephone and the Internet: the code will be sent by email.

This same ticket refund or exchange system will be valid for the Gala of the Manuel Carra Conservatory of Music *Una noche en la ópera* and the concert of the Joven Orquesta Provincial de Málaga, which have been cancelled.

Tickets for *La casa de Bernarda Alba* to be discounted from the next Opera Season subscription and possibility of requesting the refund of the tickets

Spectators with a subscription for the Opera Season will have the cost of the tickets of *La casa de Bernarda Alba* discounted from the cost of their next subscription. Spectators who do not wish to renew their subscription will have access to the same system described above for shows that have been postponed (refund or payment code through the same channel used for the purchase) once subscriptions for the 32nd Opera Season have been renewed.

Spectators who purchased single tickets will be able to use the same procedure as the one established for shows that have been postponed or cancelled.

Tickets for the Malaga Philharmonic Orchestra Programmes

The cost of the single tickets of the season programmes numbers 8 and 9 (Holy Week Concert) have already been refunded. The single tickets for programmes 10, 11 and 12 can be refunded or exchanged by means of the payment code system described for shows that have been postponed.

The cost that corresponds to these five programmes will be deducted from the 2020-2021 Season subscription of OFM season ticket holders. Spectators who do not want to renew their subscription will have access to the same system described above for shows that have been postponed (refund through the same channel used for the purchase or payment code) once subscriptions for the 2020-2021 Season have been renewed.

TABLE SUMMARISING POSTPONEMENTS AND CANCELLATIONS – CHRONOLOGICAL ORDER ACCORDING TO THE INITIAL PROGRAMME
New dates corresponding to 2020 except where specifically indicated 2021

Theatre	Initial date	Show	New date*	Cancellation
Cervantes	23-24 mar/22-23 jun*	<i>Cristo. Pasión y Esperanza</i> . Pascual González y Cantores de Híspalis	15 and 16 March 2021	
Cervantes	26 and 27 March	OFM. Programme 8		CANCELLED
Echegaray	29 March	<i>Nina cocinamiedos</i>	4 October	
Cervantes	16 and 17 April	OFM. Programme 10		CANCELLED
Cervantes	4 April	Carmen Linares <i>Cantaora: 40 años de flamenco</i>	28 November	
Cervantes	16 and 17 April	OFM. Programme 10		CANCELLED
Echegaray	19 April	<i>El abrigo de Yorick</i>	6 December	
Echegaray	21 April to 2 May	<i>La verdadera identidad de Madame Duval</i> (Factoría Echegaray)	25 May to 6 June 2021	
Cervantes	25 and 26 April	<i>La casa de Bernarda Alba</i> (Opera Season)	3 and 4 July 2021	
Echegaray	26 de abril	<i>Hubo</i>	8 November	
Cervantes	28 and 29 April	<i>30... y tanto</i> . Sergio Dalma	28 and 29 September	
Cervantes	30 April and 1 May	OFM. Programa 11		CANCELLED
Distritos	Month of May	Teatro Infantil... en tu zona	To be confirmed	
Cervantes	2 May	Gala tribute to Alicia Alonso	6 April 2021	
Echegaray	3 May	<i>La ratita presumida</i>	14 February 2021	
Cervantes	3 May	Gala of the Conservatory Manuel Carra <i>Una noche en la ópera</i>		CANCELLED
Cervantes	5 May	Eleftheria Arvanitaki. <i>Ta megala taxidia</i>	17 March 2021	
CCAPA	7, 14 and 21 May	Series <i>Miradores de escena</i>	8, 15 and 22 October	
Cervantes	7 and 8 May	OFM. Programme 12		CANCELLED
Cervantes	9 May	<i>El flamenco del siglo XIX: entre lo andaluz, lo gitano y lo clásico</i>	23 December	
Echegaray	10 May	<i>Blowing</i>	7 February 2021	
Cervantes	10 May	<i>Tutto Puccini</i>	11 December	
Cervantes	15 May	<i>Entre dos orillas</i> . Cía de Antonio de Verónica y Saray Cortés	23 October	
TC y TE	16 May	Closing performance of the 8th Málaga Clásica Festival	To be confirmed	
Echegaray	17 May	<i>Historia de una semilla</i>	11 October	
Cervantes	19 and 20 May	Manu Sánchez. <i>El gran emigrante</i>	23 y 24 September	
Cervantes	21 and 22 May	OFM. Programme 13		CANCELLED
Echegaray	24 May	<i>Rosa Caramelo</i>	22 November	
Echegaray	26 May to 7 June	<i>Las palabras de la carne</i> (Factoría Echegaray)	13 to 25 April 2021	
Cervantes	3, 5 and 7 June	<i>Il barbiere di Siviglia</i> (Opera Season)	28, 30 April, 2 May 2021	
Cervantes	10 June	Joven Orquesta Provincial de Málaga		CANCELLED
Cervantes	11 and 12 June	OFM. Programme 14		CANCELLED
Cervantes	13 June	El Arrebato. Tour Abrazos	19 September	
Echegaray	14 June	XIX Jajejijó		CANCELLED
Echegaray	16 y 28 June	<i>Augurios</i> (Factoría Echegaray)	10 to 21 November	
Cervantes	18 y 19 June	OFM. Programme 15		CANCELLED
Cervantes	21 de junio	<i>Los claveles</i> and <i>La Gran Vía</i> (Teatro Lírico Andaluz)	27 September	

*Initially postponed to 22 and 23 June. Will finally be held on 15 and 16 March 2021.